Cascade East Transit – Regional Public Transit Advisory Committee

Cascades East Transit Redmond Maintenance Facility Conference Room 343 E. Antler Ave., Redmond OR November 20, 2012 1:30-3:30pm

NOTES

Agenda Items Materials

1. (1:30-1:40) General Public Comments

No progress has been made to get a representative from the Confederated Tribes of Warm Springs for the committee, do not know if Danny Martinez is interested.

Action Item: Scott A. forward the CTWS email to Tony.

2. (1:40-1:50) Review and Accept Notes From Last Meeting

9/18/12 Notes

• Review last meeting notes

Tony suggested testing the Google Transit Trip Planner.

Also suggested building CET social media profiles (Twitter/Facebook) before the new rider guide becomes available.

- 3. (2:20-2:40) Likely Service Modification: Route 4/5/6 Changes
 - Discuss potential change Route 4/5/6 Changes Overview (note: involves no addition or subtraction of service)
 - Public Process

Tony motioned to recommend modifications as stated with a temporary stop at Purcell and Greenwood for timed transfers. Janet seconded.

- 4. (2:40-3:00) Draft Service Principles
 - Review and Discuss Draft Service Principles for CET

Draft Service Principles

Principles were reviewed and slight changes were made. Group decides that the final version of the principles should be printed on the back side of the agenda for each RPTAC meeting. Tony motioned, Janet seconded.

Action Item: Scott A. update Service Principles Document with recommendations.

5. (3:00-3:10) Review "Why Transit" Piece

Draft Why Transit? Document

The "Why Transit" document has too much information and committee members doubt that people will take the time to read the entire document. Suggested to: convert it to an infographic, separate the Community Efficiency and Environmental Benefits pieces, and add a Recreation piece that includes the Mt. Bachelor shuttle and Ride the River.

Suggested reviewing the document with a "What's in it for me?" perspective, and creating an alternate version with subjects.

6. (3:10-3:20) Update on Volunteer Transportation Program

Discuss partners, process, funding

Partners and Funding: Overview of Veteran's Transportation Pilot and Volunteer Transportation System. Potential funders for a volunteer system include, Meyer Memorial Trust, OCF, and FFF (Ford Family Foundation). NeighborImpact could be a co-applicant. Could put the Volunteer Program together and then write the FFF Technical Assistant grant.

Potential Issues: A discussion continued regarding how to ensure the safety of customers in a volunteer-run system. Suggestions included:

- Driver check
- Background check
- Training
- Safety, etc

Other questions about implications:

- Are there union implications?
 - Not that CET knows of.
- Are there insurance issues because CET will touch the ride through the call center?

Suggested using a trip brokering model, e.g. the MRB (Medical Ride Brokerage).

Other suggestions included a web-based volunteer coordination system that includes an app for mobile phones. The app would allow volunteers to flag acceptance of rides.

Action Item: Scott A. to write up a Concept Paper outlining a proposed volunteer system.

Action Item: Send RPTAC information to Shawna and Susie.

7. (3:20-3:30) Monthly Performance Report and Transportation Board Report Reports

• Review, discussion

(Management Report is a handout)

Elaine motioned for Tony Allen to be Vice Chair of the Technical Committee, Jordan seconded the motion. Tony is the Vice Chair.