

CERC NEMT

ADVISORY COMMITTEE MEETING

AGENDA

Wednesday, November 30, 2016

1:00 PM – 3:00 PM PST

Location

COIC, 334 NE Hawthorne Ave, Bend, Oregon
(Entrance is from the alley – across from Wells Fargo Bank back parking lot)

Phone In Instructions

1-800-392-9139 & enter Conf ID 489537

- A. Introductions & Welcome
- B. Adoption of Minutes from September 2016
- C. Brokerage Reports - Questions, Comments, Highlights - Tony
- D. Follow-Up From Prior Meeting - Tamara
 - ☞ Outreach – thinking outside the box
 - ◆ Any ideas for development of NEMT services in rural areas
 - ◆ Any ideas for NEMT info beyond flyers
 - ☞ Structure of meetings – input
 - ◆ Advising to CERC, PS, OHA
 - ◆ How we use info – process improvement
- E. Brokerage Update – Tamara
 - ☞ Creative ideas for services to client groups (i.e. BTC)
 - ☞ Call out system being developed – grant approval
 - ☞ Bus passes for NEMT Riders
- F. Other Business – All
- I. Adjournment

Next Meeting Tentatively Set for January 25, 2017

COIC Contact: Tamara Powell - 541-322-5865 - tpowell@coic.org